



Reducing CX & IT Support Costs in Banking & Finance



MAKING LIFE EASY FOR

- IT Operations Managers
- Technology Officers
- Financial Controllers
- Customer Support Teams

CHALLENGES

- **High operational costs** due to outdated and inefficient processes
- **Increased IT spending** with diminishing returns on investment
- **Complexity** and cost of regulatory compliance draining resources
- **High costs** associated with physical infrastructure and **traditional banking operations**

SOLUTIONS

- Streamlined Operations through **automation to enhance workflows** from onboarding to transactions
- **Transition to cloud platforms**, slashing IT costs and maintenance overhead
- Utilize cutting-edge RegTech for **streamlined compliance** and reduced expenditures
- **Advance customer interactions** through digital platforms, decreasing physical infrastructure needs

BUSINESS OUTCOMES

- **Cost Reduction** through lean operational model via strategic technology integrations
- **Productivity Surge** by reallocating resources from mundane tasks to strategic initiatives
- Embrace **scalable cloud solutions** for dynamic market responsiveness and economical expansion
- **Lower compliance costs** with automated technologies enhancing precision in monitoring and reporting.

Scan QR to check our Solutions



success@btrnsfrmd.com



www.btrnsfrmd.com

SOLUTION PARTNERS

servicenow

freshworks

NICE

GENESYS

Five9